



HOW TO CARE FOR YOUR **LIVE** TREE

Climatize

Before your new tree enters your home, it needs climatizing for 48 hours in a milder than room temperature (~10-15C). We recommend leaving the tree in a garage for the 2-day duration before moving into your home. If this is not possible, we can arrange to climatize your tree before delivery.

Choose a location

Select the perfect site away from heaters and fireplaces, which will dry out the tree and turn the tips brown and crispy. Please clear this area in preparation for your tree. We provide a drip tray which will be placed underneath the pot. You may want to provide additional protection for your floor in case the drip tray overflows.

Ice/Water your tree

We recommend that you use ice to water your tree. Add 1-2 trays of ice to your tree every second day and distribute evenly over the soil. As the ice melts, the water has a chance to slowly soak into the soil around the roots. The ice also helps to keep the roots cool. If the drip tray fills up with water, you still need to water the tree. Remove the water from the drip tray first. Keeping your tree properly hydrated will help keep your tree healthy through the Christmas season.

Decorate your tree

Please keep these few things in mind while decorating your tree. Use only LED lights as they do not let off heat. Do not use any sprays or chemicals on the tree. We hope you have a great time decorating your tree!

Maintain your tree

We ask that you do not trim your tree or feed it plant food. Do not forget to ice/water! Please note that some needle drop is normal.

Communication

Do not hesitate to email, text or DM us if you have any questions about tree care. If you notice any yellowing or severe drooping of branches, reach out immediately for assistance.

Prepare to say goodbye

Please remove all lights and decorations from your tree prior to pick-up. Until next year!